



Sharing Success:

Local professionals tell their stories

Name: Tisha Sherdan-Korf
Occupation: Business Analyst, Accenture at Best Buy
Education: Bachelor's Degree in Business Management from University of Phoenix (in progress)

For 14 years, I was a collections manager. I worked for a lender for sub-prime auto loans. My company was bought out, and I decided not to move when they relocated. Now I work for Accenture as a business analyst.

I'm part of the Accenture team that serves Best Buy. I've never worked at a place that does such a good job of practicing what they preach — we even work with our client on diversity initiatives. I'm a member of our Inclusion & Diversity Committee. In March of this year, Accenture held Black History Month events for employees in cooperation with our client at Best Buy, and in March we celebrated International Women's Day together.

In October 2007, which is Disability Awareness Month, I was a panelist to talk about how disability affects the caregiver. The caregiver is the forgotten person. My husband had a diabetic reaction while driving and hit a phone pole. I was able to work remotely from home while he recuperated. I feel so supported here with having work/ life balance.

What is a key lesson you've learned?

Moving to a business analysis role required applying the critical thinking skills I'd learned in collections. Also, there is a financial aspect to both. As a collection manager, it was important for me to manage and communicate the financial goals that were set before the department, and it was essential to understand how meeting the goals would affect the financial success of the organization.



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